

Vijay Murukan C

Implementation with Qa and
Technical support specialist

Contact Details

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20-May-1994

Summary

Technical Support Specialist with knowledge of computer systems and networks. Able to work well in a team environment and handle multiple tasks simultaneously. Good communication skills and a positive attitude towards problem-solving. Reliable Technical Support Representative seeking new opportunities. Familiar with common software and hardware issues.

Skills

- stored procedures
- report development
- report design
- data analysis
- mssql
- views
- performance tuning
- backup and recovery

Languages

- Malayalam
- Tamil
- English

Activities

Teame Co ordination

Interest

- Travaling
- Gaming



Experience

IPOSTECH SOLUTIONS CLT PVT LTD

Feb 2022 - Present
(3 Years,2 Months)

Implementation with QA

- Identified and reported bugs, errors, and glitches to development teams.
- Created logs to document testing phases and defects.
- Conducted post-release / post-implementation testing to help troubleshoot issues.
- A Technical Support Team Lead with 8+ years of experience leading high-performance teams to resolve complex software issues. A strong history of identifying opportunities to improve the delivery of technology solutions for client businesses.

Perfect Software Solution Clt pvt ltd

Jul 2016 - Dec 2021
(5 Years,5 Months)

Technical support specialist

- Installs, modifies, and makes minor repairs to computer hardware and software systems.
- Resolves tickets representing staff-generated technical requests or problems and troubleshoots technical and process issues to maintain productivity.
- Excellent problem-solving and troubleshooting skills.
- Software maintenance and testing capability.



Education

Nettur Technical Training Foundation (NTTF)

Sep 2013 - Jun 2016

Diploma in Computer Engineering
45%



Projects

Banking

- Banking software
- SMS applications
- Mobile Banking

ERP

- Supermarket software
- Medical shop software
- Hospitality software
- Restaurant software