

FATHIMA MUHSINA.I

■ fathimamuhsina1998@gmail.com

- **\$ +971 566906310**
- Al Karama
 Dubai

ن Skills

Positive Mindset

Good Communications Skills

Listening Skills

Empathy

Languages

English Hindi Malayalam Tamil

Field of Interest

Marketing Finance

🕑 Objective

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hardwork and trusts me with responsibilities, challenges

Academic Details

VISWAJYOTHI SCHOOL OF MANAGEMENT STUDIES, VAZHAKULAM MBA (Finance and Marketing) 82.72%, 2021

KRISTU JYOTI COLLEGE OF MANAGEMENT AND TECHNOLGY, CHANGANACHERRY BBA 74.3%, 2019

GOVT. BOYS HSS, KAYAMKULAM PLUS TWO 71.5%, 2016

ST MARYS BETHANY PUBLIC SCHOOL, KAYAMKULAM CBSE 92%, 2014

Work Experience

Accountant [Saju & Associates]

Telemarketer: 6 Months Experience

Customer Service Role: 6 Months Experience



A STUDY ON EFFECTIVENESS OF CUSTOMER RELATIONSHIP MANAGEMENT AND ITS IMPACT ON CUSTOMER RETENTION WITH REFERENCE TO SOUTH INDIAN BANK (2021)

A STUDY ON SERVICE QUALITY AND CUSTOMER SATISFACTION OF MARUTI SERVICE CENTERS IN EKM (2021).

> **STUDY ON EFFECTIVENESS OF EMPLOYEE** MOTIVATION IN COIRFED, ALAPPUZHA (2019)



- Microsoft Excel 2016 certification
- G-Accountant-Tally certification
- Participation in Management Fests
- Participation in Key to Corporate Program in Viswajyothi College

Internship

- Pathiyoor Farmers Service Co-operative Bank Ltd (Finance)
- ORA RENTALS (Marketing Research)

Strength

Honest Hard working Presence of mind Talkative

🚱 Hobbies

Listening to Music Travelling Cooking

😵 Reference

Dr. Cyriac Joseph DEAN, HOD Viswajyothi School of Management Studies, Vazhakulam +91 9447571222

Declaration

I hereby declares that the above mentioned Particulars are correct and true to the best of my Knowledge and belief.

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(Fathima Muhsina.I)

Place: Kayamkulam