NIDHIN VARGHESE

PROFESSIONAL SUMMARY

To associate with an organization which progresses dynamically and give me a chance to enhance my skills and be a part of the team that excels and work towards the growth of the organization.

WORK HISTORY

Project Engineer, 12/2021 - 11/2024 **Yespee Engineering**, Ernakulam, Kerala

- Visited sites to check project progress and eliminate bottlenecks.
- Scheduled projects and resources to meet deadlines whilst achieving target spends.
- Created detailed project schedules, working closely with contractors to manage deadlines.
- Coordinated project resources, goals and activities, facilitating successful closure and handover.

Office Assistant (Remote), 01/2018 - 11/2021 Cloudsubset, Dubai, Dubai

- Client Calling: Engage with clients over the phone to address inquiries and provide support
- Reporting: Prepare and maintain reports on sales activities an lead management
- Support: Provide general administrative support to ensure efficient office operations

Sales Executive, 01/2015 - 01/2018 Sports Gate, Bahrain, UAE

- Established and maintained positive, profitable client relationships through superb communication.
- Delivered professional sales presentations, creatively communicating product quality and market comparisons to prospective clients.

Customer Service Executive, 01/2014 - 01/2015 Serco, Mumbai, Maharashtra

- Explained benefits and advantages of different product and service offerings to customers.
- Updated account information after every customer call for data accuracy.
- Contacted supervisor immediately when issues required escalation in effort to avoid lost revenue.

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SKILLS

- Report writing skills
- Market trends understanding
- Customer relations
- Customer service
- · Account management
- Financial records analysis
- Sales process
- Sales and market development
- Excel proficiency

EDUCATION

DEGREE, Chemistry, 2013 BAM College - Mallappally **GPA:** 70

HSS, Computer Science, 2010 NSS HSS - Kunnamthanam **GPA:** 79

SSLC, 2008 NSS HS - Chalappally GPA: 82

LANGUAGES

Malayalam: Native language

English: C1

Advanced

Hindi: C1

Advanced

Arabic: B2

Upper intermediate

PERSONAL DETAILS

Date of Birth / Age: 12/07/1992 Nationality: INDIAN