# **Dr Monika Wadhwani**

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**PROFESSIONALEXPERIENCE**

**Abu Dhabi National Insurance Company (ADNIC) –(24-03-2019- 31-03-2020)**

**Job Role/ Medical Authorization officer**

* Evaluate Outpatient and Inpatient approvals and provide authorizations in line with medical policy terms.
Authorize pharmacy requests.
* Manage queries from, Providers and members relating to approvals processing evaluation and administration.
* Maintaining the department statistics in terms of productivity, quality and TAT and ensure high quality services is provided to members and providers.
* Maintain data / reports pertaining to member information/ medical cases.
* Review medical trends, identify fraudulent cases and bring them to the notice of Team Leader to minimize abuse of medical insurance

**NAS (TPA) Abu Dhabi UAE – (14-11-2016 to 15-11-2018)**

**Job Role / Description Medical Officer in Pre-Authorization Department**

* Advice medically on cases to assess the eligibility of medical services provided
* To determine if requested interventions are justified and eligible for coverage
* Review CPTs and DRGs to assess eligibility and accuracy of billing and claims Review insurance policies
* Deny claims where applicable, Handle calls and e-mails on medical authorizations while assuring excellent customer service.
* Support clients /providers on any medical authorization related solutions
* Minimize fraud by performing on site audits, file audit and arrange second opinions for suspicious cases alike
* Coordinating and referring members for second opinions with appropriate consultants/physicians as needed
* Contributing to teamwork
* Liaison with international providers and insurance agencies to facilitate abroad medical services
* Assign daily tasks to team members and supervising the completion of them in a timely manner
* Help team members and junior staff in complex cases

**SIGNIFICANT HIGHLIGHTS.** Perform on site medical audits and review medical files, coding and billing, culminating in big savings for our clients on regular basis. Extensive knowledge of ICD9/10, DRG and CPT coding guidelines, 3M and grouping systems, with in-depth knowledge of insurance trends in UAE. Displayed excellent management skills to maintain work flow among claims authorization department. **CORE COMPETENCIES** Medical auditing, Medical Research, Negotiating and Marketing, Case Management, Claims Authorization, Quality Assurance and Control, Tracking, Documentation, Liaising and Coordination, Team Management, Strong Customer Care Command.

**Kaniz Fatima Children and Gynae Trust Hospital, Pakistan (01-06-09 to 31-05-15)**

As a Resident Medical Officer, I managed daily care patients in outpatient, inpatient and emergency departments. My duties included taking history, physical examination and making provisional diagnosis and differentials, Interpretation of labs such as CBC, BMP, EKG, ABG and Give treatment according to lab results.

**Winthrop University Hospital, Newyork, United States (01-05-2014 to 01-02-2015)**

**Observer and Research Assistant**

I have worked under Dr Shirazian on three different research projects, Titled "Association of Vascular Injury Markers with Progressive Chronic Kidney Disease in Type 2 Diabetes" ,"Effect of cognitive Behavior therapy in prevention of progression of CKD or development of ESRD in type 2 DM" and "Clinical trial of allopurinol to prevent GFR loss in type 1 diabetes."

My role in these studies is to select eligible candidates, data coding, entry into spreadsheet and performing analysis. I have done literature review on article titled

"Effect of ACE inhibitors on renal function". I also attended grand rounds, Noon conferences, daily case discussions, and Journal club presentations.

**Griffin Hospital, Connecticut, United States (01-03-2014 to 31-03-2014)**

**Clinical Observer in General Medicine**

Griffin hospital community based teaching hospital. I did observer ship on general medical floor of Griffin hospital under supervision of Dr. Ayesha Chaudhry. During this clinical observer ship, my duties included attending morning rounds with Dr. Chaudhry, evaluating patient’s record and lab reports, making differential diagnosis, planning diagnostic approach and presenting the case. During this rotation, I also attended emergency department rounds and participates actively daily case discussions. I also attended grand rounds, noon conferences, intern reports, journal club presentations.

**Mid Atlantic Neurosurgery and Pain Management, United States (01-12-2012 to 01-02-2013)**

Extern In Pain Management Under Dr Monish Gariwala

I worked as an extern with Dr Monish Gariwala. I gained valuable hand-on experience dealing with patients presenting department of pain management. My duties included interviewing the patients, assisting the consultant in physical examination. In addition, I discussed the management plans, ordered relevant diagnostic investigations. I got opportunity to communicate and counsel these patients and also got to know Electronic medical record system as entered patient data on software.

**Nevada Nephrology Consultants, Nevada, United States (01-05-2012 to31-05-2012)**

**Clinical Observer in Nephrology**

I followed Dr. Suresh Makhija in his outpatient clinic as well as in inpatients rounds at Mountain View Hospital and Valley Hospital. Along with Dr.Makhija I evaluated patients, participated in making differential diagnosis, planning diagnostic and therapeutic approach. Dr.Makhija gave me home assignments regarding interesting cases and I presented mini case presentations on various topics. I also got opportunity to know more about dialysis patients.

**INTERNSHIP**

**Jinnah Post Graduate Medical Centre - March 2008 -April 2009.**

**Six Months in Internal Medicine**

My duties included management of the daily care of patients in ward, critical care and OPD. I performed routine ward procedures including Arterial and venous sampling, Urinary catheterization, NG Tube insertion, Endotracheal Intubation, Thoracentesis, Lumbar Puncture, and Central Venous Catheterization. I presented cases in the morning rounds, medical grand rounds and department conferences as assigned. I discussed all consultation requests with the subspecialty attending.

**Six Months in General Surgery**

During this rotation, I was responsible for co management of pre and post-surgical patients. My duties included taking history, physical examination and making provisional diagnosis and differentials, interpretation of labs such as CBC, BMP, EKG, ABG and Cases Presentation to the consultants and discussion of further diagnostic and therapeutic work up. We had critical unit attached to the ward where patients recovering from operative procedures and critically ill patients were admit. I got a chance to learn significantly from my ICU duties particularly the skill to operate the ventilator.

**WORKSHOPS/SEMINARES/SYMPOSIUMS**

* Attended annual symposium held at Jinnah postgraduate medical Centre.
* Attended workshop on Ventilator modes in ICU held at Jinnah Postgraduate Medical Centre.

**MEDICAL EDUCATION**

* Liaquat University of Medical and Health Sciences, Pakistan, M.B.B.S 12 - 2007

**MEMBERSHIP AND HONORARY / PROFESSIONAL SOCIETIES**

* Pakistan Medical Dental Council

**MEDICAL SCHOOL HONORS / AWARDS**

* Distinction In Pathology
* Outstanding Grades in OBS and GYNAE
* Award for Pediatric presentation

**PROFESSIONAL CERTIFICATION**

* Health care Anti-Fraud Associate Designation by AHIP

**PROFESSIONAL CERTIFICATION**

* Certified professional Medical auditor by AAPC
* Certified professional coder by AAPC

**Professional Development Courses**

* Completed CPC course at Skyline institute

Learned about coding guidelines as well as practical implementation of guidelines

* Completed CPMA course at Altalouk institute

Learned about Fraud, Abuse and compliance management

**PROFESSIONAL CERTIFICATION**

* USMLE STEP THREE Examination taken in September 2012 Scored: 227
* USMLE STEP 2 CS Examination taken in April 2012 PASSED
* USMLE Step 2 CK Examination taken in April 2011 Scored:(232) 99 Percentile
* USMLE Step 1 Examination taken in March 2010 Scored:(216) 91 Percentile

**EDUCATION**

* High School, H.S.C - Govt: Nazareth Girls College (B.I.S.E Hyderabad), Pakistan , 1999-2001
* Matriculation, S.S.C – Piggot Memorial Girls High School (B.I.S.E Hyderabad), Pakistan,1997-1999

**EXTRA CURRICULAR ACTIVITIES**

* Had been participates actively in presentations in college.
* Reading Books, Travelling, cooking, mentoring juniors

**SKILLS**

* MS-OFFICE, STRONG COMPUTER SKILLS
* Substantial knowledge of ICD-10 codes and CPT codes, DRG

**PUBLICATIONS**

* Association of Vascular Injury Markers with Progressive Chronic Kidney Disease in Type 2 Diabetes.
* Journal of The American society of Nephrology

**REFERENCE**

* Furnished upon request