# MUSAAB SALAH ELDIN

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Detail-oriented Network Engineer with 5 years of experience and strong background in network technologies and security. Accomplished network developer with proven success in designing and implementing business technology solutions. Focused on maintaining network security to provide customers with safe data management. Proficient Engineering Assistant skilled in document management and project support. Excellent problem-solver with outstanding attention to detail. Managed project documents, blueprints and specifications.

# **EXPERIENCE**

## 2019-2020

# NETWORK ENGINEER & TECHNICAL SUPPORT, ALAMAL HOSPITAL

Specialists provide organizations with Information Technology support to optimize operational efficiency. Their duties include resolving technical issues, maintaining hardware and software installations, and improving IT systems. They may also be required to provide IT support to customers. Responsible for building and maintaining the day-to-day operation of computer networks that companies and organizations rely on. These networks typically include an intranet, extranet, local area network (LAN), and wide area network (WAN).

## 2017 - 2019

## **NETWORK ENGINEER, SEMICODE FOR COMPUTER SYSTEM AND NETWORKS**

- Configuration, troubleshooting and implementation.
- Worked with various network technologies and security features.
- Managed and configured networks with external.
- Document the network after completing the project.
- Pro-actively identifying service improvements in IT infrastructure
- Responsible for design, operational and updates for all documentation
- configuration rule on firewall
- analyze security logs
- Routine preventative measures and the implementation of network security controls
- Experiences on analytical and organizational skills with proven ability to multi-task
- Experiences on interpersonal, verbal communication, and written documentation skills.
- Experiences on Citrix / VPN / SCCM tools
- Good understanding of MS Windows 7 and other Microsoft client operating systems
- Working and conceptual knowledge of networking basics

#### 2015-2016

# **TECHNICAL SUPPORT,** MINISTRY OF HIGHER EDUCATION AND SCIENTIFIC

# RESEARCH SUDAN

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installations, and improving IT systems. They may also be required to provide IT support to customers. Responsible for building and maintaining the day-to-day operation of computer networks that companies and organizations rely on. These networks typically include an intranet, extranet, local area network (LAN), and wide area network (WAN).

- Experiences on Windows exchange Server, Active Directory
- Experiences on Microsoft Exchange Server 2010 User Administration Windows 7/8/10, MAC
- Experiences on Mobile Device management and troubleshooting experience helpful
- Experiences on Securities Solutions: Antivirus, Anti-Malware and Anti-Spam
- Experiences on Networking: TCP/IP, Wireless (802.11), DNS, DHCP
- Ability in managing end user's expectations and keeping them satisfied

# **EDUCATION**

DECEMBER 2016

**COMPUTER SYSTEM AND NETWORKS,** SUDAN UNIVERSITY OF SECINCES AND TECHNOLOGY

Bachelor of computer system and network

# SKILLS

- Microsoft office
- Networking
- Web Application
- Network Administrator
- Security software
- Data Recovery
- Virtualization.

- technical support
- CCTV support
- Linux administrator
- Windows Administrator
- Printer support
- ERP
- Remote Access

# ACTIVITIES

## LANGUAGE

- ENGLISH EXPERT
- ARABIC NATIVE

# PROJECT

## **SEMICODE OS:**

LINUX DISTRIBUTION FOR PROGRAMMER AND WEB DEVELOPER LIGHTWEIGHT DISTRIBUTION COMPARED WITH OTHER DISTRIBUTIONS AND SPECIFICATIONS FOR PROGRAMMERS AND DEVELOPERS WHICH CONTAIN DIFFERENT TYPES OF TRANSLATORS, INTEGRATION ENVIRONMENT AND TEXT PADS WHICH HELPS RESEARCHERS AND WHO CARES ABOUT DEVELOPING.

ALSO, THE DISTRIBUTION CONTAINS A PERSONAL ASSISTANT THAT HELPS IN DAILY TASKS "SARAH".

# REFERENCES

- 1- Wailed Mohammed Elmobarak
  - Director General of the Information Center
  - Ministry of Higher Education and Scientific Research (MOHE) Sudan
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