



AMIT MANGER (Visa Status: visit visa)

EXPERIENCE

October 2023 – June 2024

Rang | Dubai Mall

Host and Customer service

- Provided Service with a smile, offering courteous, helpful advice to best meet customer needs.
- Developed strong communication skills while working with customers.
- Worked energetically to maintain efficient operations during peak time.
- Handling the customer calls, despite the degree of difficulty, in a courteous and business.
- Performing data entry on tracking systems for recording call notes, questions, and suggestions.

February 2019 - March 2021

Max Landmark Group | Oman

Salesperson

- Welcome customers and provided responsive assistance to improve store experiences.
- Assisted customers with product selection and sales, recommending items to increase transaction value.
- Listened to customer needs and preferences to provide targeted advice, increasing sales opportunities.
- Guaranteed client satisfaction by constantly providing standards of company services and values.

May 2016 - August 2018

Shoppers stop| Hyderabad India

Sales Associate

- Prepared invoices for customers with large orders or special sales type.
- Operated cash registers with accuracy and processed cash and card transactions.
- Followed company procedures and guidelines for smooth retail operations
- Maintained knowledge of products and features to provide recommendations to customers.
- Updated product labelling and pricing to reflect discounts and offers.

EDUCATION

May 2007- May 2009

Higher Secondary School, Arts

LANGUAGES

Hindi: First Language

English: B2



📍 Dubai, Al Rigga UAE

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PROFESSIONAL SUMMARY

Driven sales professional with a passion for exceeding customer expectations and achieving sales targets. Proven ability to build report, identify and close deals. Skilled in product presentation, problem solving and enhancing customer satisfaction. Committed to delivering outstanding service and maximizing sales

SKILLS

- Customer Engagement
- Product Knowledge
- Communication
- Creative
- Problem Solving
- Team Collaboration
- Adaptability
- People friendly and good listener
- Keen to learn new things.
- Can work under time pressure.