

SANOOP ELAYINKIL

TELECOM/NETWORK ENGINEER

OBJECTIVE

To obtain a challenging and rewarding position in Network Administration with an organization which recognizes my true potential and provides me sufficient avenues for professional growth through nurturing my technical skills and competencies.

EXPERIENCE

ETISALAT BYE&

ROLE: TELECOM ENGINEER

Location: Abu Dhabi - UAE

Nov 2019 - Present

Key Responsibilities: Provide technical support for broadband customer and solve technical issues of broadband & network related queries & complaints.

Ensure smooth functioning of communication system.

Install, test, boost, maintain, and fix various telecommunication equipment such as voice, data, and network at telecom sites, carrier Pops, and companies' facilities among others.

Formulate and maintain system records and system design.

KERALAVISON BROADBAND PVT LTD

ROLE: NETWORK ENGINEER

Location: Thrissur, Kerala

Sep 2016 – Oct 2019

Key Responsibilities: Design and implement computer and information networks, such as local area networks (LAN), wide area networks (WAN), intranets, extranets, and other data communications networks. Perform network modeling, analysis, and planning, including Analysis of capacity needs for network infrastructures.

Providing support and resolution of hardware and software issues

Providing L1, L2 level support. Installing and configuring switches, routers such as CISCO, Huawei, D-Link etc.

Configuring and installing of VoIP (IP Phones) and structured cabling, network classification and network topology.



CONTACT

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ABOUT ME

I am a hardworking, honest individual. I am a good timekeeper, always willing to learn new skills. I am able to work independently in busy environments and also within a team setting.

EDUCATION

Electronic and communication engineering

Institution: Sree narayana guru college of engineering-Tamilnadu

Year: 2011-2013

Higher secondary(HSE)

Institution: Govt board of education

Year: 2008-2010

KEY SKILLS

Network, Firewall Design

Telecom Protocols, TCP/IP

Wireless

Project Management

System Analysis and design

Database Administration

Technical support

Network security

ATCIS TECHNOLOGIES

ROLE: CUSTOMER SUPPORT EXECUTIVE

Location: Karnataka, India

Jan 2015 – Aug 2016

Key Responsibilities: Customer support team handling.

Postpaid, Prepaid customer handling.

Proactively identify, investigate and resolve recurring customer support issues.

Serve as a point of contact for customer support and complaints

PROFESIONAL EDUCATION/CERTIFICATION

CCNA (CISCO CERTIFIED

NETWORK ASSOCIATE)

N+(networking)

Institution: Rooman technologies Pvt

Ltd-Bangalore, India

PERSONAL DETAILS

Nationality: India

Date Of Birth: 21-06-1992

Gender: Male

Marital Status: Married

Passport No: L7336548

