

MYO THANT KO KO Waiter



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Room702,Al serkal Building, Deiar Sector 1, Dubai UAE

EDUCATION

- BSC.Botany (Dagon University)
- YP Education Myanmar
- Daddy's Home Training Center Certificate of F&B Courses
- Certificate of Food Hygiene Training
- Certificate of Customer Service

LANGUAGE

- English
- Myanmar
- Urdu

EXPERTISE

- Organization
- Customer service
- Hospitality service expertise
- Time management
- Problem-solving
- Budgeting & Cost Control
- Inventory Management
- Product & Service Quality

ABOUT ME

Diligent food service professional with over the 3 years of experience in hospitality and customer services, and a commitment to the delivery of an excellent service to diners at quality establishments. Proven ability to serve meals, alcohol, dessert and appetisers to customers within dynamic hospitality environments. Focused on collaborating with teams and building effective relationships with guest satisfaction. Familiar with POS terminals and common restaurant equipment.

EXPERIENCE

HOTEL ROYAL VISTA, MYANMAR (2021-2023) Waiter

- Performed bar closing duties, thoroughly cleaning, sanitising and replenishing stock.
- Regularly communicated with kitchen and bar staff to maintain smooth front of house operations, minimising potential service delays.
- Retained in-depth bar and menu item knowledge, providing expert recommendations to suit guest taste.
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards.
- Provided friendly, courteous service, maximising positive customer satisfaction ratings.
- Kept guest tables neat and tidy by regularly clearing away dirty dishes and used glasses and wiping down surfaces.

<u>HOTEL 63,MYANMAR(2020-2021)</u> <u>Junior Waiter(INTERNSHIP)</u>

- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Write food orders on order slips, memorise orders, or enter orders into computers for transmittal to kitchen staff.
- Serve food or beverages to guests, and prepare or serve specialty dishes at tables as required.
- Present menus to guests and answer questions about menu items, making recommendations up on request.
- · Clean tables or counters after guests have finished dining.
- Roll silverware, set up food stations or set up dining areas to prepare for the next shift or for large parties

REFERENCES

Ms.Hnin Lae Lae
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