Cutay Lotis Macasadia

14th street,al kuwaitat al ain UAE Mobile #: 0547154115 Email add: lotiscutay13@gmail.com



CAREER OBJECTIVES

To join your eminently reputable by being one of your competent employees to strengthen further my skills and potentials and contribute to the success of the company.

WORK EXPERIENCE

Sales Associate / Cashier Al Salami and Sons April 2019- present.

Great the customer with smile. Help the customers. Demonstrating good products knowledge to customer on promotions and offers. handling cash and card transaction. Maintaining the high standard of cleanliness of the store.

Sales Associate/ Cashier Yas Perfurmes Yas The Royal Name of Perfume UAE february 2014 – april 2019.

- Greet every single customer who enters the store.
- Providing a friendly and helpful service to customer.
- Demonstrating good product knowledge to customer on key promotions and offers.
- Approaching customer that may require assistance.
- Handle cash and card transactions.
- Responsible for store marketing and promoting in store promotions.
- Receiving and storing the delivery of large amounts of stocks.
- Handle exchange and refunds product.
- Maintaining high standards of presentation and cleanliness across the store.
- Be involved in stock control and management.

Waitress/Cashier Zanida Restaurant Spinneys Company UAE Dec. 2011 to February 2014

- Welcoming and Greeting customers.
- Taking orders and give the best customer service with satisfaction.
- Being responsible for processing cash and card payments.
- Answering queries from customers.
- Balancing cash registers with receipts.

Cashier Iskender Kebab Qatar Star Company Doha Qatar Feb.2011 to Sept. 2011

- Welcoming and Greeting customers.
- Being responsible for processing cash and card payments.
- Answering queries from customers.
- Balancing cash registers with receipts
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Customer Service Hidden Valley Spring Resort Calauan,Laguna Philippines Dec.2004- Jan. 2008

- Greet the guest with warm smile.
- Providing the customer needs and giving excellent customer service.
- Attend telephone calls and inquires.
- Making friendly atmosphere with the guest and colleagues.
- Handle customer complaints
- Ensure that the company's rules and regulations are ensured.
- Helping to build the business by engaging in a polite and friendly way with every customer.
- Ensuring all areas, remain clean at all times.

SUMMARIES OF QUALIFICATIONS

I am fast learner, easily adapts to new environments', patient, hardworking, positive and can work under pressure.

EDUCATION

Bachelor of Secondary Education

Major: General science

Dalubhasaan Ng Lungsod Ng San Pablo, San Pablo City Laguna Philippines

Year: 1998-2001

SKILLS

Basic Knowledgeable of Microsoft word, Explorer, Power point and Excel

PERSONAL INFORMATION

Nationality		:	Filipino
Date of Birth		:	June 13, 1981
Religion		:	Roman Catholic
Civil Status	:	Single	
Language Spoken/Written		:	English/Tagalog
Visa Status		:	Employment visa