JITHIN XAVIER GEORGE
SYSTEM ENGINEER

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PROFESSIONAL SUMMARY

Over 2 years of progressive experience in IT industry and aim to work hard in real corporate environment, which would help me to improve my personality traits and be creative in using my skills and proficiency in the best possible way to achieve professional excellence and be an asset to the organization enabling mutual growth.

PROFESSIONAL EXPERIENCE

Instakart Services Pvt. LTD (FLIPKART), Bangalore –System Engineer   **(Sep 2021 – Present)**

- Managing more than 1000+ Laptops and Desktops (Windows,Ubuntu and Chrome OS).
- Configuration and Troubleshooting of Routers Switches.
- Expertise in troubleshooting hardware related issues of desktops and laptops.
- Troubleshooting network issues.
- Operating System: Win 7, XP, Win 8, Win 8.1, Win 10, Win 2008R2,Win 2012,Win 2016
- Advanced Routing features like Distribute list Prefix list, Route Maps.
- TCP/IP Subneting and Configuring IP Address (IPV4 and IPV6).
- Hardware troubleshooting of desktops.
- Work exposure on Network Monitoring & Ticketing tool.
- Asset management.
- Installation of printers and other peripherals.
- Handling Printers (Document, Barcode, Thermal), Scanners ,HHD.
- IT Assets records maintenance.
- Installation and configuration of antivirus programs.

DATAVISION, Kerala – Network Service Engineer   **(Jan 2018 – Feb 2019)**

- Providing first level technical support to the clients.
- Installation of OS (Linux and Windows) and essential software's.
- Installing, Maintaining, and troubleshooting hardware and network related problems for Laptops, PCs, Printers and Modem.
- Troubleshooting of PC related issues, software, hardware and network related.
- Providing support for field maintenance technicians.
- Give all type of supports for developer's needs, identify user needs.
- Keep a track of the appropriate software and upgrade the software's.
- Structure Cabling, Installation, Termination

TECHNICAL SKILLS

- Configuring and Troubleshooting of routers and switches on Cisco real time Devices.
- Good understanding of IPv4, IPv6, CIDR and Subnetting.
- Multiple types of Password Configuration with different encryption methods.
- Good knowledge of OSI & TCP/IP model.
- Configuring and troubleshooting of DHCP.
- Configuring and troubleshooting of Routing protocols like RIPV2, EIGRP, and OSPF. (Static, Default and Dynamic Routing).
- Knowledge on creating and managing VLAN, SVI.
- OSPF- (Network Types, Area Types, Authentication Virtual link, Summarization).
- Knowledge in configuring VLAN Trunking (IEEE 802.1Q and ISL).
- Knowledge on configuring NAT – Static NAT, Dynamic NAT, Static PAT.
- Knowledge on ACL – Standard, Extended, Time-Based, Numbered ACL, Named ACL.
- VTP – Implementing and managing Server, Client and Transparent mode.
- Spanning-Tree Protocol.
- STP Security Features like BPDU Guard, Root.

SOFT SKILLS

- Microsoft windows XP, 7, 8.1, 10, MS Office 2003/2007/2010/2016.
- Maintenance and Troubleshoot PC, Laptops.
- Ability to install , configure network, software.

EDUCATION & CERTIFICATIONS

- Master of computer application (**MCA -RVS College, Bharathiar University**).
- Bachelor Of Computer Appilication (**BCA**-**MKU University**).
- Completed Cisco Certified Network Associate (**CCNA - Routing and Switching**).
- Higher Secondary Education (**State Board, Kerala**)
- PUC (**State Board, Kerala**)

PERSONAL INFO

- Date of Birth   : 16- July-1994
- Gender   : Male
- Marital Status   : Married
- Languages Known   : English, Malayalam, Kannada and Tamil.
- Passport Number   : P9891646

DECLARATION

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the accuracy of the above-mentioned particulars.

Jithin George