# SALLY ABDULSAMAD AHMED

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#### WORK EXPERIENCE

- <sup>o</sup> Customer Service Agent, Dubai International Airport (Emirates Airline Danata), Dubai, United Arab Emirates(Nov 2017 to Present)
- <sup>o</sup> Sales Associate, Apparel Group UAE, , United Arab Emirates(Nov 2016 to Jun 2017)
- Airport customer service agent, Borg El Arab International Airport- Egypt, , Egypt(Jan 2013 to Nov 2016)
- <sup>o</sup> Admin & HR , Shalinar (Turkish Company) Egypt, , Egypt(Jan 2009 to Dec 2012)
- Sales Representative, Vodafone Egypt, , Egypt(Jan 2007 to Dec 2009)

### EDUCATIONAL BACKGROUND

 $^\circ$  Tanta University , 2007, faculty of Arts, 0, English

### SKILLS

- <sup>o</sup> communication & telephone skills
- $^\circ$  listening and problem solving skills
- ° all emirates airline courses

## PERSONAL BACKGROUND

**Birthday:** - 1991-01-02