SHIJINBHAI R.S IT Technician is shijinbhai@gmail.com Abu Dhabi, UAE Married Married

To work in a dynamic professional environment with a growing organization and utilize my creativity and innovative thinking for benefit of the organization and myself.

EDUCATION

BSc Comuter Science, Kerala University

Plus Two, Kerala State Board

SSLC, Kerala State Board

PROFESSIONAL EXPERIENCE

 IT Technician, AL Fahad Communication & Networking Systems LLC As an IT Technician, responsible for the integration, troubleshooting and maintenance of the Falcon Eye Project for the Abu Dhabi Government. Working on Nokia router and Nexans switches, installed for each pole where sensors for recording are installed on roads. Updating the configuration files and Network Design according to the changes in site for MCC(Monitoring Control Center). Installing, configuring and troubleshooting CCTV Systems in various environments. Installing, upgrading, and maintaining roadway cameras & License plate recognizer cameras. Secured Video Cabinet(SVC) and Pole tray assembling, installation and maintenance. Coordinates a variety of projects for the purpose of ensuring compliance with established guidelines. Providing technical support for clients to analyze and troubleshoot issues. Experience in installing and configuring Nokia routers and Nexans switches. Back Office and clerical activities and the follow-up with the concerned teams(ATP submission & GIS Documentation). 	08/2017 – present Abu Dhabi, UAE
 CCTV Technician, System Paddock Automation Park Installed CCTV systems in a range of environments, including homes, offices, department stores, etc. Perform on-site inspection before designing and project cost estimates. Cable installation, CCTV cameras installation, DVR configuration, access, and support. Test installations to ensure functionality. Provide support to end users locally and remotely. Purchase of network and CCTV equipment, software, computers, and peripherals utilizing different vendors. Troubleshoot hardware and software malfunctions as well as network issues as it relates to the CCTV system. 	02/2016 – 03/2017 Trivandrum, India

IT Support, System Paddock

- Installing and configuring computer hardware operating systems and applications.
- Support and troubleshooting servers, computers, wireless, switches, printers, copiers, mobile devices, etc.
- Software installation and application support.
- Provide support to end users locally and remotely.
- Monitoring and maintaining computer systems and network monitoring.
- Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.

Syslog Systems, Hardware & Networking

- Troubleshooting systems and diagnosing and solving hardware or software faults.
- Conducting electrical safety checks on computer equipment.
- Improves system performance by identifying problems; recommending changes.
- Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media, and recovery tapes or disks are created.

06/2013 - 2014 Trivandrum, India

SKILLS

Troubleshooting Analyze and solve problems

Flexibility Remain flexible and patient

in unexpected situations.

Microsoft Office

Customer Service Handling Customers

Computer Technical Support Assistance to users

Analytical skills identify and solve network irregularities.

OS installation Various OS installing

Site Management Deploying work as designed

Project management project from the initial design to the final implementation

Problem Solving Solving technological issues

Team Management Ability to lead

Attention to detail strong attention to detail to notice important pieces of information

CERTIFICATES 0

Diploma in CCTV & NETWORKING

• • Diploma in Computerized Financial Accounting.

	e	LANGUAGES		
• Malayalam	• English	• Hindi	• Tamil	
	•	INTERESTS		
Music • Browsing	• Travelling • Social Media	ı		
	ø	DECLARATION		

I hereby declare that the details furnished above are true to the best of my knowledge.

ShijinBhai R S Abu Dhabi

08/2014 - 02/2016 Trivandrum, India