

RISHABH WAHILE

RPA DEVELOPER

WORK HISTORY

Servion Global Solutions – RPA Developer

Chennai, India (Remote)

April 2022 – Present

Designed, developed, maintained and supported the bots and automations to improve business process efficiency.

PROJECTS

HONG LEONG BANK (NEGATIVE BALANCE PROCESS)

May 2022 – July 2022

Negative Balance (Also Termed as Credit Refund) is a payback process when a customer has paid excess amount of loan than they need to pay. Supported the process, login to servers, locate the file uploaded by the HLB Team every day, trigger the bot, generate the report and send the report to HLB.

HONG LEONG BANK (RELEASE LETTER CR)

August 2022 – October 2022

When a customer closes all the loan or credit cards products with HLB, A letter of proof is provided from the bank to the customer. The Letter must be sent to customer over mail. So, the CR (Change Request) was to change the email functionality from Outlook to Gmail.

PNB HOUSING FINANCE (CERSAI MORTGAGE)

November 2022 – September 2023

PNB used to manually fill the customer details into CERSAI Application. We developed the BOT and automated the process. BOT takes the customer data from database, feeds it in CERSAI Application, captures the generated ID, collects it in excel report and sends it to the PNB Team.

BANK MUSCAT (VISA VRM CR'S)

Oct 2023 – Oct 2024

Worked on 4 CR's (Change Request). Whenever a Bank Muscat Customer does a transaction over a certain limit IVR call is triggered which will ask him if the transaction is genuine or fraud. And based on the response bot will update if the card is to be temporary block, permanent block or no change.

CONTACT

✉ wahile.rishabh@gmail.com

☎ +919049772644

🔗 [linkedin.com/in/rishabh-wahile-938415179/](https://www.linkedin.com/in/rishabh-wahile-938415179/)

📍 Tumsar, MH (441912)

TOOLS

UiPath

Ui Explorer

Orchestrator

SQL Server Management

RT Designer

Power BI

Tableau

SKILLS

RE Framework

Document Understanding

SQL

AI / ML

Screen Scraping

OCR Engine

Automations

EDUCATION

Vidyalankar Institute of Technology

Mumbai, 6/2021

BACHELOR OF ENGINEERING

Electronics and Telecommunication

GPA – 6.03

CERTIFICATIONS

RPA Intellipaat

UiPath Academy

Pro5.AI RPA Certificate