JOBIN JANISH



Contact

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Languages

English Tamil Malayalam

Summary

Driven Retail Manager and Product Executive with more than 2+ years of experience and successful background in resolving routine and unique issues to drive continued revenue growth and increase customer loyalty.

Skill Highlights

- Strong decision maker
- Negotiation and communication
- Interpersonal skills
- Operations management
- MS Office
- Word Press
- PHP
- HTML

Experience

Data Entry Specialist – 2 months **Algebra technologies**, UAE

- Entering customer and account data from source documents within time limits.
- Reviewing data for deficiencies or errors, correcting any incompatibilities and checking output.

Product Executive- 2020 to 2021 **Innovexic technologies**, Chennai

- Transferring money to the respective account holders.
- Compiling, verifying accuracy and sorting information to prepare source data for computer entry.
- Reviewing data for deficiencies or errors, correcting any incompatibilities and checking output.

Retail Store Manager - 2019 to 2020 **RJ Textiles**, Nagercoil

- Managed all aspects of store operations, including organization, maintenance and purchasing functions.
- Multiplied earnings through sales goal achievement, customer service improvements and commitment to team objectives.
- Improved sales process and tracking with implementation of new point of sale (POS) system.
- Kept orderly and accurate accounting records by monitoring sales documentation.
- Analyzed customer levels and planned resources according to needs.
- Provided excellent customer service, promoting membership loyalty and increasing customer satisfaction rates and resolved customer service issues promptly.

Education

Bachelor of Technology: **Information Technology** - 2019 **St. Xaviers Catholic College Of Engineering, Nagercoil**