# YASMIN EL SAYED SHARAF

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# WORK EXPERIENCE

<sup>o</sup> Logistics Manager, Tawzea Distribution & Logistics Est, Abu Dhabi, United Arab Emirates(Jan 2021 to Present)

CRM Manager, Tawzea Distribution & Logistics Est, Abu Dhabi, United Arab Emirates(Jan 2016 to Present)

<sup>o</sup> **Customer Service Team Leader, Abu Dhabi Media,** Abu Dhabi, United Arab Emirates(Jan 2008 to Dec 1969)

### EDUCATIONAL BACKGROUND

Alexandria University, Alexandria, Bsc., 2006, Chemical Engineering

# SKILLS

- crm management
- $^{\circ}$  problem solving
- <sup>o</sup> people management
- ° customer centric

#### PERSONAL BACKGROUND

**Birthday:** - 1983-03-16