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arifaj.dxb@gmail.com

PERSONAL DETAILS

Passport No.: U4397338 Visa: Spouse Visa Expiry: 13/03/24 Address: Al Twar-1,

Dubai.

CORE COMPETENCIES

- Data Entry
- Scanning
- Customer Service
- Microsoft Excel
- > Filing
- Receptionist
- Microsoft Office
- Communication Skills
- Database

LANGUAGES

- > English
- Tamil
- > Hindi

EDUCATION

- Master of Arts (English) (2017-2019)
- > TESOL/TEFL (120-hour)

ARIFA J

PROFESSIONAL SUMMARY

Experienced Data Entry Assistant with over 3 years of experience in industry. Excellent reputation for resolving problems and improving customer satisfaction.

SKILLS

- Data Entry Clerk
- Scanning
- Microsoft Excel
- Receptionist
- Microsoft Office

(Word, Excel, PowerPoint, Outlook)

- Communication Skills
- Transcriber
- Typist
- Time management
- Customer Service

WORK HISTORY

EXECUTIVE ADMINISTRATIVE ASSISTANT (REMOTE) Ono Labs Pvt Ltd, Mastree (Bangalore) Nov 2020- Sep 2021

- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Performed duties in accordance with applicable standards, policies and regulatory guidelines to promote safe working environment.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Exceeded goals through effective task prioritization and great work ethic.

DATA ENTRY ASSISTANT CUM OFFICE ADMINISTRATIVE SKYNET SMART SERVICES (Thanjavur) May 2019- Oct 2020

- Managed documents by organizing forms, making photocopies, filing records, preparing correspondence and creating reports.
- Scanned documents and saved in database to keep records of essential organizational information.
- Produced monthly reports using advanced Excel spreadsheet functions.
- Created reports based on up-to-date to inform business decisions.

COURSE HIGHLIGHTS

- Junior English Typewriting (First Class-2014)
- Computer on Office Automation (First Class with Distinction-2015)
- Tally 9.0 ('A' Grade-2015)

ACHIEVEMENTS

• Poem (HAPLESS LOVE)

In 'A Contradiction of Individual Minds' Unvoiced Hearts (2020)

• Islamic Book (AL MAR-ATHUS SAALIHAAT)

Self-Publication January (2020)

• Poem (SMITTEN BY YOU)

In 'Pursuit of Love Anthology' Excritor Explorers (2019)

CERTIFICATION

• 120-Hour TESOL/TEFL Certificate (Cert. No. WTA22220621)

(Accredited by ACCREDITAT & the CPD Certification Service) UKRLP: 10087431

• Online Quiz on English Literature (Cert. ID: 1H3RZK-CE000005)

(Score: **80%**) 23rd June, 2020

• Recognition for being a Co-author and Phenomenal work in "Pursuit of Love Anthology" (Smitten by You)

July, 2019

 One-Day International Conference on "Envisioning/Re-visioning Postmodern Literature"

(Issue of Post Modernity in Nature in Michael Crichton's **"Jurassic Park"**) 21st February, 2018

- One-Day National Seminar on "Literature Theoretical Approaches to Films" 7th December, 2018
- ICARUS LITERARY ASSOCIATION

(Magic Realism in American Novels) 3rd March, 2017)

DECLARATION

I hereby declare that the particulars of information and facts stated above are true and correct to the best of my knowledge and belief.

Signature,

(ARIFA. J).