**KARTHIK KRISHNAMURTHY**

 Mobile No: +919600104626 (IN)

 **E-Mail:** karthik18uk@gmail.com

Extensive experience in banking applications and full life-cycle testing projects, ramping projects within given time period, budge quality parameters, as per project management and best practice guidelines.

**Test Management, Test Lead, TEMENOS T24, Arrangement Architecture (Lending, Accounts, Deposit), Temenos FCM, TCIB,TCMB, Payments, BPAY, Direct Debit, Core Banking Functionalities, SIT, UAT, Agile, Product Testing, Mobile Testing, Flexcube core Banking.**

**PROFILE SUMMARY**

A technical experienced professional having overall 11.5 Years of experience in:

**Temenos T24 Core banking**

**Arrangement Architecture Test Lead Test Management**

**Requirements Analysis Quality Assurance Software Testing**

**Defect Management Liaison & Coordination Process Improvement**

**Business Analysis Flexcube Core Banking**

* Experienced Testing Professional.
* Forward-focused Test management with expertise in concepts of end-to-end Test planning, Test Strategy preparation and implementation from scope management, activity sequencing, risk analysis to quality management.
* Experienced in complete SDLC including requirement gathering & analysis, designing, testing, maintenance and support
* Currently Test lead in T24 project Australian client direct UAT support for R9 to R18.
* Test Lead in T24 Upgrade Program R9 to R16 by handling SIT Phases in offshore team & UAT phases in client location UK.
* Experienced in Arrangement Architecture (Loans, Deposits, Accounts)
* Test Lead in Alawwal T24 Project by handling team and involved in Defect Management process.
* Experience in Test Manager Role in Saudi British Bank (HSBC) by handling multiple projects.
* Experience in end to end testing in Client location HSBC Bank LTD UAE.
* Experience in end to end testing of Flexcube Core banking applications in Maesreq Bank UAE
* Completed Reserve Bank of India project by involving intellect core banking modules.
* Capable in swiftly completing up projects with competent cross-functional skills and ensuring on time deliverables within pre-set cost parameters
* Efficient organizer, motivator, team player and a decisive leader with the ability to motivate teams to excel and win

**ORGANISATIONAL SKILLS**

**COGNIZANT TECHNOLOGY PVT LTD**

**18 APRIL 2022 – Till date**

**Designation- Manager**

**ATTRA INFOTECH PVT LIMITED**

**1 Jun 2020 – 1 April 2022**

**Designation - Test Lead**

MAVERIC-SYSTEMS LIMITED.

3 May 2017 - 22 May 2020

Designation - Test Lead

SQS INDIA BFSI Limited. (Formally known as Thinksoft Global Services),

10 Oct 2011 - 12 April 2017.

Designation - Senior Test Engineer

STANDARD CHARTERED LIMITED, CHENNAI - Scope International Private Limited

Oct 2008 - Jan 2011

Designation - Officer.

**TECHNICAL SKILLS**

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| **Test Management Tools** | HP Quality Centre, IBM Rational Clear Quest, Oracle Bug DB, Atlassian JIIRA |
| **Test Automation Tools**  | QTP |
| **Utilities** | MS Office suite |
| **Languages** | C/C++, SQL |

**Other Skills:**

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| **Testing Types Performed:*** System Acceptance Testing & System Integration Testing
* User Acceptance Testing
* Product Testing
* Agile Testing
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**Banking Applications**

* Temenos T24 R18, R09
* Temenos T24 R16, R09
* Flexcube Version 12.0.2
* Flexcube Version 11.2.4
* HSBC Mobile Banking Application
* IDIT Insurance Application (HISCOX)
* HSBC Customer Due Diligence
* IBM Business Process Management
* IBM, I Access 7- AS400
* HSBC HFE (Hub Front End)

**EDUCATION**

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| **COURSE** | **YEAR** | **INSTITUTION** |
| B.SCComputer Science | 2005-08 | DRBCC HinduCollege of Arts and SciencePattabiram, Chennai [Madras University] |

**CERTIFICATION**

**ISTQB- Certified Tester Advance Level**

**ISTQB- Certified Tester Foundation Level**

**Scrum Foundation Professional Certificate (SFPC)**

**PROJECTS HANDLED**

**Synopsis**

* A self-motivated professional with close to 10 years of rich experience in manual testing in BFSI domain.
* Experience in Team Management & Test Management.
* Experienced in Temenos T24 R16,R18 & R9, Flexcube Core-Banking Applications.
* Strong experience in T24 Arrangement Architecture (AA), Handled separate AA Product Specifications projects.
* Demonstrated abilities in cementing healthy relationship with clients for generating more business by providing customer level execution plans and schedules.
* An effective communicator with excellent relationship building & interpersonal skills. Strong analytical, problem solving & organizational abilities. Possess flexible & detail-oriented attitude.

**COMPANY - ATTRA INFOTECH PVT LIMITED:**

**PROJECT # 1**

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| **Client**  | **MLMF - MY LIFE MY FINANCE BANK (Australia)** |
| **Period** | Jun 2020 - Till Date |
| **Location** | **Offshore - Chennai** |
| **Project** | **MLMF Project T24/ Mobile banking/ Origination - Client Support** |
| **Designation** | **Test Lead** |
| **Primary & Major Responsibility:*** Understanding the client requirement in BRD/FSD
* Analysing the scope coverage for UAT and production support
* Being one point of contact to client for T24/SSO Originations (AA-Accounts/Deposits/Loans)
* Hands on experience in Australian model banking- BPAY,TCIB,TCMB,DIRECT DEBIT Inward, outward file processing
* Providing my support for another Temenos FCM project which involves bank fraud check and crime management
* Handling defects and assigning the defects to concern team for resolution.
* Conducting daily triage calls for the defects and to arrive at Defect turnaround time
* Providing the walkthrough sessions for the team to understand the scope for test planning/execution
* Obtaining test design sign off for further execution of test cases
* Planning SIT/UAT test execution and update the DSR accordingly
* Supported Business Tech BA’s in defect replication and tracked the defects till closure
* Conduct regular status meetings on EOD and stand up meeting at BOD.
* Provide continuous business support on their activities - BAU
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**COMPANY - MAVERIC-SYSTEMS LIMITED:**

**PROJECT # 5**

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| **Client**  | **METRO BANK, LONDON** |
| **Period** | Oct 2019 – Till Date |
| **Location** | **Offshore- Chennai** |
| **Project** | **Arrangement Architecture (AA Product Simplification)** |
| **Designation** | **Test Lead** |
| **Primary & Major Responsibility:*** Understanding the Change in AA products from BRD/FSD
* Analysing the scope coverage for SIT / UAT and provided assistance for additional test coverage
* Delivering Test Approach to all stake holders with relevant sign offs
* Providing the walkthrough sessions for the team to understand the scope for test planning/execution
* Obtaining test design sign off for further execution
* Planning SIT/UAT test execution and update the DSR accordingly
* Reviewing the defects raised by the team and assign it to relevant team
* Conducting daily triage calls for the defects and to arrive at Defect turnaround time
* Support Business team for providing efficient data for the UAT execution
* Supported Business BA & Tech BA’s in defect replication and tracked the defects till closure
* Leading SIT & UAT business team
* Conduct regular status meetings on EOD and stand up meeting at BOD.
* Follow up with development team to get the regular update on defects and allocate the defects to the team for retest and track till closure.
* Review exit reports for each work stream and provide walkthrough to stakeholders for test sign off
* Handover the testing documents to business for further tracking
* Preparing closure report for the project closure and to get sign off from all stakeholders
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**PROJECT # 4**

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| **Client**  | **METRO BANK, LONDON** |
| **Period** | Jan 2019 – Sep 2019 |
| **Location** | **Onsite - London** |
| **Project** | **Temenos T24 R16 Upgrade** |
| **Designation** | **Test Lead** |
| **Primary & Major Responsibility:*** UAT Business testing support
* Analysing the scope coverage for UAT and provided assistance for additional test coverage
* Tracking the UAT Test execution in JIIRA and update the DSR accordingly
* Identifying the defects in initial stages of UAT which helped issues not occurring in further rounds
* Initial analysis & multiple checks performed for the UAT defects before getting triaged
* Participate in daily triage calls from UAT defects perspective and to arrive at Defect turnaround time
* Support Business team for providing efficient data for the UAT execution
* Provided guidance to automate the test data were ever necessary and which helped manual effort
* Supported Business BA & Tech BA’s in defect replication and tracked the defects till closure
* Leading onsite UAT support team and business assistance in absence of Manager
* Had good exposure in Arrangement architecture module
* Supported UAT-1, UAT-2 for business execution and FRT-2 for SIT execution
* Managed Offshore & onsite team by coordinating on the defects and functionalities support
* Conduct regular status meetings on EOD and stand up meeting at BOD.
* Follow up with development team to get the regular update on defects and allocate the defects to the team for retest and track till closure.
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**PROJECT # 3**

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| **Client**  | **METRO BANK, LONDON** |
| **Period** | May 2018 – Dec 2018 |
| **Location** | **Offshore - Chennai** |
| **Project** | **Temenos T24 R16 Upgrade** |
| **Designation** | **Assistant Test Lead** |
| **Primary & Major Responsibility:*** Understanding the Arrangement Architecture Loan module.
* Preparation of PPT for Arrangement Architecture functionality and derived the flow.
* Provided walkthrough sessions to the team members to execute the test cases.
* Providing sufficient test data to the team from back end Putty for execution.
* Managing seven-member team in AA module for SIT1, SIT2, SIT3 and supported for SIT-4 & FRT-2
* Conducted AA defects initial review and assigning to the concern T24 Tech Analyst.
* Attending daily triage calls for arriving on defect ETC.
* Ensured Products coverage across functionality in AA module.
* Conducting business walkthrough for the executed test cases to achieve confident on testing team.
* Had good exposure in Arrangement architecture module and by exploring many defects.
* Assisting the team to execute the functionalities and updating the status of test cases.
* Conduct regular status meetings on EOD and stand up meeting at BOD.
* Follow up with development team to get the regular update on defects and allocate the defects to the team for retest and track till closure.
* Scheduling the training sessions with in the team to cover up the down time during execution.
* Ensured complete support to the team in any circumstances.
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**PROJECT # 2**

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| **Client**  | **ALAWWAL BANK, Saudi Arabia** |
| **Period** | Nov 2017 - Feb 2018 |
| **Location** | **Offshore - Chennai** |
| **Project** | **Temenos T24 R17 Upgrade** |
| **Designation** | **Test Lead** |
| **Primary & Major Responsibility:*** Understanding the project change requirement documents.
* Understanding the Business requirement, Test Design and Test Execution.
* Attending Initial knowledge transfer sessions and raise clarifications.
* Managing the team to complete the SIT Test execution, Defect tracking till closure.
* Had good exposure in team handling in multiple locations across Chennai.
* Assisting the team to execute the functionalities and updating the status of test cases.
* Conduct regular status meetings to ensure team are aware of project updates
* Being in Defect Management Team in the project to track the defects raised by the team members and assigning to respective defects to development or bank team based on the defect description.
* Attending the daily defect call with in defect team and getting the regular updates on the defect’s status.
* Follow up with development team to get the regular update on defects and allocate the defects to the team for retest and track till closure.
* Leading the team members by allocating the tasks on regular basis.
* Scheduled the training sessions with in the team to cover up the down time during execution.
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**PROJECT # 1**

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| **Client**  | **SAUDI BRITISH BANK (SABB)** |
| **Period** | 20May2017 – Nov 2017 |
| **Location** | Riyadh-Saudi Arabia |
| **Project** | Internal Multiple Projects SABB |
| **Designation** | Test Manager |
| **Primary Responsibility:*** Understanding the project functionality by reading the business requirement document and Functional Specification document.
* Understanding the architectural design diagram of the projects.
* Understanding the testing planned for the projects.
* Preparing high level scenarios based on the BRD & FSD.
* Preparation of Test Strategy & Test Plan.
* Provide project Estimation and timelines, Allocation of testers SIT/UAT.
* Monitoring the project status, sending weekly and monthly report.

**Major Responsibilities:*** Role as Test Manager by Handling Multiple Projects.
* Attending Initial knowledge transfer sessions and raise clarifications.
* Follow up with Project Manager to get the project related documents.
* Assisting the Project manager to derive on the testing types for the project.
* Deriving on high level scenarios for the respective projects.
* Provide training to testing team on deriving the test cases for SIT/UAT.
* Reviewing of test cases for the project and upload in QC.
* Preparation of Traceability matrix in order to verify whether all the scope has been covered
* Provide training on Quality Centre to the testing team.
* Preparation of Test Strategy & Test Plan for each project.
* Scheduling sessions to walk through test strategy & test plan with all project stakeholders and get the document signed off.
* Preparing and maintaining of Weekly & Monthly dashboard.
* Participation in management meeting to update on project status.
* Raising functional clarifications in the Clarifications Tracker
* Publishing of Daily Dash Boards.
* Continues monitoring and managing the overall testing activities for the projects
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**COMPANY - SQS INDIA BFSI LTD:**

**PROJECT # 7**

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| **Client**  | **HISCOX LTD (London)** |
| **Period** | Dec 2016 – Till Date |
| **Location** | Chennai  |
| **Project** | IDIT Application Testing (Insurance Domain)- Agile Methodology |
| **Designation** | Senior Test Engineer |
| **Primary Responsibility:*** Business requirement document and Functional Specification document understanding.
* Understanding the insurance process flow.
* Providing Knowledge Transfer sessions
* Understanding the story, Raising clarifications, Sprint call
* Raising queries in Sprint call, Clarifications.
* Review Test Scenarios, Conditions and provided functionality download to team members.
* Defect management

**Major Responsibilities:*** Understanding the requirement of sprint and the change request.
* Reviewed the Test wares prepared by team members
* Involved in reviewing the Pass logs and Defect logs, Clarification trackers.
* Tracking of defects in JIIRA, discussion of defects in Sprint call.
* Leading the team from offshore and to coordinate with onsite team.
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**PROJECT # 6**

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| **Client**  | **HSBC BANK, UAE** |
| **Period** | June 2015 – Nov 2016 |
| **Location** | Dubai – Client place  |
| **Project** | Customer Due Diligence (CDD) |
| **Designation** | Senior Test Engineer |
| **Primary Responsibility:*** Understanding the functionality by reading the business requirement document and Functional Specification document.
* Validate the customer accounts are properly risk monitored
* KYC Checks by customers are monitored.
* Customer based risk monitored in Business Process Management System.
* Validation of different level approvals in the system.
* Preparation of Test Functions, Scenarios and provided functionality download to team members.
* Raising clarifications for functionalities.
* Preparation of Test ware and guided the team members.
* Execution of test cases.

**Major Responsibilities:*** Preparation of Test wares.
* Reviewed the Test wares prepared by team members
* Involved in preparation of Pass logs and Defect logs, Clarification trackers.
* Tracking of defects in HP QC and re-raised/closed the defects after execution
* Involved in defect meeting with clients.
* Involved in defect discussions with developers and complete responsibilities in project
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**PROJECT # 5**

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| **Client**  | **HSBC BANK, UAE** |
| **Period** | March 2015 - May 2015 |
| **Location** | Dubai - Client place  |
| **Project** | Customer Risk Monitoring System Testing- CAMP - Onsite (Manual) |
| **Designation** | Test Engineer |
| **Primary Responsibility:*** Understanding the functionality by reading the business requirement document and Functional Specification document.
* Day zero Checklist preparation for execution.
* Coordination with support team for execution of batch runs for testing date mapping.
* Validation of transactions whether they flow through customer risk monitoring system.
* Payment transactions initiation through different channels and validate the messages.
* Preparation of Test Functions, Scenarios and provided functionality download to team members.
* Raising clarifications for functionalities.
* Preparation of Test ware and guided the team members.
* Execution of test cases.

**Major Responsibilities:*** Preparation of Test wares.
* Reviewed the Test wares prepared by team members
* Involved in preparation of Pass logs and Defect logs, Clarification trackers.
* Tracking of defects in HP QC and re-raised/closed the defects after execution
* Involved in defect meeting with clients.
* Involved in defect discussions with developers.
* Took complete responsibilities in the project.
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**PROJECT # 4**

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| **Client**  | **HSBC BANK, UAE**  |
| **Period** | Oct 2014 – Feb 2015 |
| **Location** | Dubai – Client place  |
| **Project** | **HSBC Mobile Application Testing** - Onsite (Manual) |
| **Designation** | Test Engineer |
| **Primary Responsibility:*** Understanding the Mobile application functionality by reading the business requirement document and Functional Specification document.
* Day zero Checklist preparation for execution.
* Supported for HSBC Mobile Application Testing in iOs, Android, Blackberry.
* Preparation of Test Functions, Scenarios and provided functionality download to team members.
* Raising clarifications for functionalities.
* Preparation of Test ware and support in preparation to team members.
* Execution of test cases.
* Maintaining the team for support and execution of Arabic contents in mobile applications.
* Coordination with support team for execution of batch runs for testing date mapping.

**Major Responsibilities:*** Preparation of Test wares.
* Reviewed the Test wares prepared by team members
* Involved in preparation of Pass logs and Defect logs, Clarification trackers.
* Tracking of defects in HP QC and re-raised/closed the defects after execution
* Involved in defect meeting with clients.
* Involved in defect discussions with developers.
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**PROJECT # 3**

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| **Client**  | **ORACLE FINANCIAL SOFTWARE SERVICES LIMITED (Flexcube 12.0.2)** |
| **Period** | Aug 2013 – Oct 2014 |
| **Location** | Bangalore – Client place  |
| **Project** | FLEXCUBE PRODUCT TESTING - Onsite (Manual) |
| **Designation** | Test Engineer |
| **Primary Responsibility:*** Understanding the application functionality by reading the business requirement document and Functional Specification document.
* Preparation of module allocated and provided functionality download to team members
* Raise clarifications
* Preparation of Test wares for the allocated modules and support in preparation of team members Test ware
* Execution of test cases.
* Running EOD cycle in application from Front end.

**Major Responsibilities:*** Parameter set up for customized products.
* Reviewed the Test wares prepared by team members
* Involved in preparation of Pass logs and Defect logs
* Tracking of defects in oracle BugDB and re-raised/closed the defects after execution
* Involved in defect meeting with clients
* Involved in defect discussions with developers
* Review of pass logs
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**PROJECT # 2**

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| **Client**  | **MASHREQ CORE BANKING SYSTEM- DUBAI (Flexcube 11.2.4)** |
| **Period** | March 2013 –July 2013 |
| **Location** | Bangalore – Client place  |
| **Project** | Flexcube Core Banking Application- Onsite (Manual & Automation) |
| **Designation** | Test Engineer |
| **Primary Responsibility:*** Understanding the business requirement document and Functional Specification document
* Preparation of Guidelines for the allocated module and functionality to team members.
* Raise clarifications.
* Preparation of Test wares for the allocated modules and support in preparation of team members Test ware documents.

**Major Responsibilities:*** Preparation of Test ware documents.
* Involved in preparation of Pass logs and Defect logs
* Tracking of defects in Rational Clear Quest (RCQ) and re-raised/closed the defects after execution
* Involved in defect meeting with clients
* Involved in defect discussions with developers
* Review of pass logs
* Preparing data sheet for automation dry run
* Automation framework design
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**PROJECT # 1**

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| **Client**  | **RESERVE BANK OF INDIA (Intellect Core Banking Application)** |
| **Period** | October 2011 – September 2012 |
| **Location** | Mumbai – Client place  |
| **Project** | Core Banking Application- Onsite (Manual & Automation) |
| **Designation** | Test Engineer |
| **Primary Responsibility:*** Understanding the application functionality by reading the business requirement document and Functional Specification document
* Download of the allocated module and functionality to team members
* Raise clarifications
* Preparation of Test wares for the allocated modules and support in preparation of team members Test ware documents.

**Major Responsibilities:*** Reviewed the Test wares prepared by team members
* Involved in preparation of Pass logs and Defect logs
* Tracking of defects in QC and re-raised/closed the defects after execution
* Involved in defect meeting with clients
* Involved in defect discussions with developers
* Review of pass logs
* Preparing data sheet for automation dry run
* Automation framework design
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**COMPANY - STANDARD CHARTERED BANK - Scope International Private Limited:**

**Key Responsibility Areas:**

* Processing of Foreign Exchange (FX) and Money Market (MM) transactions as per departmental operating instructions and Key Control Standards.
* Continuous screening of FEDS and OPICS blotters to identify CASH, TOM and SPOT transaction and alert CRG about CASH transaction.
* Handling customer/CRG/Traders queries and resolving within 24 hours.
* Sending MT103/MT202 (Manual payments) and MT199 messages as and when required.
* Good knowledge in using OPICS, SCSTAR, TLM, HOGAN, FEDS.
* Coordinating with Front Office, customer relationship group and relevant departments to close the issue.
* Highlighting to relevant Groups on Fail Trade Report and Duplicate Payments and transactions involved in suspicious anti money laundering report.
* Reduced settlement instructions input time and manual errors by initiating multiple SSI setup.
* Took initiative to document the adhoc payment transaction for future payment references.

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**Key Achievements:**

* Winner of the BUSINESS RISK CHAMP award for the Continuous improvement in productivity and service excellence.

**PERSONAL DETAILS**

Name : K. Karthik

Fathers Name : S. Krishnamurthy

Date of Birth : 30.01.1988

Sex : Male

Marital Status : Married

Nationality : Indian

Passport : Z2355929

Languages Known : English, Hindi & Tamil

Permanent Address : No: 14/35, Ganesh Nagar Main Road,

 Thirumullaivoyal,

 Chennai

 Pin code - 600062.

**DECLARATION**

I hereby declare that all the details mentioned above are true to the best of my knowledge.

Yours Truly,

**(K. KARTHIK)**

Place:

Date: