



Hozaifa Abdelgadir Mohamed Ahmed

Facilities Engineer/Specialist Systems Engineer/Property asset Engineer



Summary

As a highly skilled and experienced engineer in Facilities management and Maintenance field, I am certain I would make a valuable addition to your organization. My hardworking nature and strong project management skills, along with total proficiency in specialist systems and contractor's managements will enable me to contribute significantly to your operation's needs.

I have worked in maintenance capacities for my entire career, leading a 100+ person maintenance team. I know the ins and outs of every building system, as well as how to train new workers and manage the accomplishment of daily objectives and special projects.

With strengths in team leadership, scheduling, budget administration, inventory control, I can successfully accomplish all your facilities management needs. I can work easily with leadership to evaluate and optimize procedures as well as plan and execute upgrades, installations, or other needed changes to building systems.



Experience

15-December-2018 up to October -2020, KHIDMAH L.L.C – FACILITIES MANAGEMENT DIVISION:

- ✓ **Assigned Project: World Trade Center WTC (ADNOC Tower) Abu Dhabi as FM-Engineer:**
 - Initiate and complete the mobilization project in WTCAD and Complete snags and findings for the in house contract and specialist system. (Like IT, Network system, Security systems CCTV, Access control System, Fire alarm system, lighting control system, lift system etc.
 - Maintaining, upgrading, and operating all site assets to ensure they are functioning at their optimum level.
 - Determining assets lifecycles and replacement strategies.
 - Following up Arrange and maintain insurance protection of the WTC assets.
 - Tenant relationship in line with ADNOC, ALDAR, in terms of Building Property asset management and specialist system.
 - Site in charge to maintain all specialized system contractors (IT, ELV, Fire Life and Safety).
 - Responsible for planning and undertaking scheduled maintenance. Responsible to conduct planned preventive maintenance for ELV systems, other security system equipment and devices with the direction of supervisor.
 - Managing the operations of the systems to assure all technical parameters of the respective building system are met.
 - Respond appropriately to emergencies or urgent issues as they arise and deal with the consequences.
 - Record the power consumption data and make the report every month.
 - Responsible to respond and fix the breakdowns and Respond appropriately to emergencies or urgent issues as they arise and deal with the consequences.
 - Diagnosing faults and fixing the same.
 - Ensuring compliance with health and safety legislation.
 - Support the testing and commission activities of all chargeable works before handing over.
 - Response to service requests as per contract SLA's.
 - Completion of scheduled maintenance activities as per the O & M.
 - Generations of reports as per instructions from Manager and client requirements.
 - Preparation and submission of quotations and following up with the client.
 - Arrange for site inspection from time to time to monitor standard of work and completion schedule to ensure quality of workmanship is maintained on site.
 - Coordinate with other teams ensuring satisfactory completion of all work requests.
 - Plan for future development in line with strategic business objectives.
 - Prepare documents to put out tenders for contractors.
 - Estimate the time and materials costs of proposed projects for the purpose of informing budgeting, planning and accountability of actual project costs monitor the inventory list in order to avoid deadstock.



Personal Info

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E-MAIL

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CURRENT ADDRESS

Abu Dhabi, UAE

VISA TYPE

Employment Visa

NATIONALITY

Sudanese

DRIVING LICENSE

UAE Driving License

DATE OF BIRTH

07-10-1986

MARITAL STATUS

Married

Languages

Arabic (Native)



English



Strength

Planning & Organizing



Business & Management



Time Management



Excellent negotiations skills



Diligent Worker



Analytical Skills



Technical Writing



1-January-2015 to December 2018, ABSOLUTE INTEGRATED ELECTRONIC SOLUTIONS (AIES) Company:

✓ **Assigned Project: World Trade Center WTC (Mall, BMBR Tower and Souk) Abu Dhabi as Project Engineer:**

- Configuration and maintenance of 250 Catalyst Cisco switches.
- Configured Cisco ASA 5540 Firewall, Access List, Object Network, and Poe protocol, Static and Dynamic NAT and Configured as Cisco VPN Server.
- Configured Cisco Routers for OSPF, EIGRP and static protocol.
- CLI and GUI configuration for CME and Cisco phones
- Handling 4 Data Centers
- Handling NAT, PAT and Cisco Client VPN
- Handling Switches security manipulation
- Handling VRF, VLANs and Spanning-tree protocols
- Coordinating with The Client Technical staff for Milestone CCTV System
- Providing support for Computer, Laptop, Copier and Printer for domain users.
- Handling Scala Digital Signage, IMAPs, Mall Directories and Content Manager for Mall
- Handling vendors for remote support and in house support
- Every day backups for SQL Servers.
- Handling 50 Servers for CCTV Systems, SQL, Active Directory, DHCP and DNS Servers
- Installing, setup and configuration of analog and IP cameras based on resilient pixel store Storage & Milestone XProtect Corporate.
- Responsible to rectify all the issues mentioned by the MCC after any inspection report.
- Handling and maintaining three types of storages datacenter (Resilient, EMC, Fujitsu).
- Ensure security risk assessments are conducted as appropriate on system upgrades, software/hardware changes.
- Ability to write security polices without discrepancy with standards & regulations written from MCC departments.

✓ **Assigned Project: Louvre Abu Dhabi as Project Engineer:**

- Collects and analyses network utilization and IP address database.
- Administrating network security, network services, name services.
- Backup Active Directory, User Data and user environment.
- Network administration in Wi-Fi and LAN.
- Centralized WIFI Installation with Software Management Programing.
- Troubleshooting network problems in Wireless Network and Wired network.
- Administrating network devices like Router, Switch, Modems, and Telephone lines.
- Installation and configuration of network printers and standalone printers.
- Repairing / upgrading client Hardware and software.
- Repair and recover from hardware or software failures.
- Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary.
- Outlook Express Configuration (Import, Export & Backup).
- CCTV AND IP Camera Installation (Storage base).

1 JUL 2012 –31 Dec 2014: 1'st line Back Office Service Configuration Engineer - Sudatel Telecom Group-Sudan:

- Performing advanced and specific configuration and maintenance tasks.
- Performing system administration tasks on IP equipment.
- Fault investigation and correction.
- Assisting with the integration of new elements and services into the network.
- Interfacing different Engineering groups designing and implementing new IP network architectures.
- Performing hardware and software upgrades as required.
- Performing modifications on "live" IP Network.
- Providing technical support to Service Engineers.

25 November 2010 – 4 December 2011: Project Engineer - DATANET Co

LTD (Sudatel Telecom Group) – Sudan:

- Network Installation & monitoring (LAN & WAN) wire & wireless.
- Installation of Advertisement LED screens.
- CCTV Monitoring System.
- Mobile Radar Project.
- Electronic Surveillance Project (Traffic Police in Khartoum State).
- E-Ticketing System Project (General Authority for Transportation of Khartoum State).
- Tracking System Project (Traffic Police in Khartoum State).
- Finger Print Access System Project.
- Video Conference System.
- Attendance System.
- Home Security System.

Education

Bachelors, Computer Engineering
Computer Man College, Sudan

Certificates

- Cisco Certified Network Associate Routing & Switching (CCNA).
- Implementing Cisco IOS Network Security (CCNA Security).
- Implementing Cisco Unified Communications (CCNA Voice).
- Sun Salaries Associate & Administrator 1.
- Practical Leadership.
- CCNA SSPO (Supporting Service Provider Operation).
- CCIE Service Provider (Written exam).
- Security & Safety Training program (Dubai Police Academy).

