

Hammad Hadi Khan

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OBJECTIVE

Dedicated D365 F&O Functional Consultant with expertise in analyzing business processes and implementing Dynamics 365 solutions. Adept at collaborating with cross-functional teams to drive process optimization and deliver impactful outcomes.

EDUCATION

Aug 2022-Present*	Institute of Business Administration	MSc Data Sciences
Aug 2017- May 2021	Institute of Business Administration	BSc Accounting and Finance
Aug 2015- Jun 2017	Cordoba School for A level	A Level
Apr 2004-Jun2015	B. V. S. Parsi High School	O Level

PROFESSIONAL EXPERIENCE

Systems Limited

*Junior Functional Consultant (Microsoft Dynamics 365 Finance & Operations), June 2024 – Present**

- Facilitated and supported comprehensive System Integration Testing (SIT) and User Acceptance Testing (UAT) to ensure smooth project transitions, identifying and resolving system issues for seamless go-live.
- Configured and optimized MS Dynamics 365 F&O's procurement and sourcing modules to streamline the supply chain, enhancing process efficiencies and reducing lead times.
- Managed data migration activities, ensuring smooth and accurate transfer of legacy data to the D365 F&O system; set up UAT, gold, and production environments to meet business requirements.
- Successfully executed soft go-live and full go-live activities, providing critical support during the transition phase and ensuring minimal disruption to operations.
- Acted as a key lead for ongoing support and system enhancements, ensuring continuous improvement of warehousing processes and handling system-related queries and issues.
- Led and supported AWM processes including procurement and sales order processes, including return and replacement order handling, replenishment, slotting, cycle counting, barcode setup, label routing, and mobile device management to optimize warehouse operations.
- Configured and streamlined mobile device steps including detours for warehouse workers, improving operational efficiency and reducing errors in order fulfillment.
- Collaborated seamlessly with the cross-functional team fostering a team-oriented approach to project execution.

Projects

- Avrioc Technologies (SIT, UAT, data migration, gold environment setup, go-live activities)
- YHata & Co. Limited (Post go-live support and enhancements – led advance warehousing processes)

FOLIO3 PVT. LTD.

Associate Functional Consultant (Microsoft Dynamics 365 Finance & Operations), September 2021 – May 2024

- Led strategic initiatives with a primary focus on Supply Chain and Production modules, involving comprehensive gathering of business information, requirements, and processes to drive process improvement and system implementations.
- Conduct fit-gap analysis to identify discrepancies between existing systems and desired business outcomes, ensuring seamless alignment with organizational objectives.
- Developed comprehensive solution designs by integrating business requirements and conducted engaging client demos fostering collaborative feedback for continuous improvement.
- Implementing Supply Chain modules, including but not limited to Procurement, Sales, Warehousing, and basic Transportation modules.
- Played a vital role in testing and quality assurance processes, actively participating in User Acceptance Testing (UAT) to validate system functionality and guarantee successful system deployments.
- Collaborated seamlessly with the cross-functional team fostering a team-oriented approach to project execution.
- Provide support to internal users in Functional Configuration, Process, and Testing Support.
- Provide day-to-day functional application support for clients, ensuring optimal performance and addressing any operational challenges promptly.

Projects

- Superior Farms – (Implementation and Support)
- Vann Brothers – (Discovery and Design)
- Pinal Feeding Inc. – (End to End implementation)

Product Experience

- Microsoft Dynamics 365 F&SCM
- Designed and showcased a solution for a farm web app and farm mobile app that seamlessly integrates with D365 F&O.
- Azure DevOps
- Atlassian Jira Software

Certifications

- Passed [Microsoft Dynamics 365 Supply Chain Management Functional Consultant](#) MB-330 certification exam.

EARLIER EXPERIENCE (INTERNSHIPS)

INTERNATIONAL BRANDS LIMITED (IBL) HEALTH CARE LIMITED

Finance Intern, August 2020 – September 2020

- Handled and recorded all bank accounts' entries, and account payables related transactions on SAP ERP
- Maintained the bank reconciliation statements, collection claims sheet for internal records on MS Excel.
- Learned about and managed on Letter of Credits (LCs) and performed all steps related to it.

BYCO PETROLEUM PAKISTAN LIMITED

Treasury Intern, June 2019– July 2019

- Maintained the bank reconciliation statements, collection sheets and claims sheet for internal records on Excel.
- Learned about and worked on Letter of Credits (LCs) and performed all steps related to it including opening LC, bank contracts, bill of exchange, accepting and retiring LC, filing EIFs, payment of duties etc.

PAKISTAN SCRABBLE ASSOCIATION

Executive Committee Member (Event Management Team), August 2016– Present

- Organized and managed the first Virtual World Scrabble Championship, 2021 during Covid-19.
- Organized multiple annual interschool championship in Karachi and managed 1000+ participants.

SKILLS

Technical Skills

- **Microsoft Dynamics 365 F&O Expertise:** Configured and optimized Dynamics 365 F&O, specializing in Supply Chain and Finance Modules for comprehensive business solutions.
- **Solution Implementation:** Executed Fit-Gap Analysis, gathered requirements, and produced functional documentation, ensuring seamless alignment of business needs with implemented solutions.
- **Configuration and Data Migration:** Proficiently handled configuration tasks and facilitated smooth data migration processes within Dynamics 365 F&O environments.
- **Testing and Quality Assurance:** Demonstrated excellence in testing and quality assurance procedures, ensuring the reliability and functionality of implemented solutions.
- **Data Science Proficiency:** Possesses Python expertise, including Pandas, NumPy, and Sci-Kit learn, with a strong background in supervised and unsupervised machine learning applications.
- **Software Proficiency:** Highly skilled in the Microsoft Office Suite, enhancing documentation and communication capabilities.

Soft Skills

- **Business Analysis:** Conducted thorough business analysis, streamlining processes, and aligning with Dynamics365 F&SCM solutions for enhanced operational efficiency.
- **Client Interaction & Communication:** Excellent in client-facing interactions, gathering requirements, presenting solutions, and fostering open communication for successful project execution.
- **Coaching and Knowledge Transfer:** Effective in coaching and transferring knowledge, contributing to team growth and overall skill development.
- **Consulting Practices:** Thorough experience and knowledge of consulting practices and techniques, ensuring the application of industry best practices.
- **Collaborative Team Player:** Thrives in a cross-functional environment, contributing positively to collective goals and fostering a collaborative workplace culture.

EXTRACURRICULAR ACHIEVEMENTS

- Employee of the Quarter – Q2, 2023 at Folio3 Pvt. Ltd. (Dynamics Division)
- Employee of the Quarter – Q2, 2022 at Folio3 Pvt. Ltd. (Dynamics Division)
- Winner – World Scrabble Championship 2023, Diamond category, Las Vegas, NV, USA
- Winner - World Scrabble Championship 2018, Division B, Torquay, UK
- Runner Up - Junior World Scrabble Championship 2018, Torquay, UK
- Winner - International Youth Princess Cup 2017, Bangkok, Thailand
- Silver Medalist - International Kangaroo Math Competition 2016