



Cariculumvitae

SALMAN ABDULHAMEED

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Contact #: +91 7560 812544 (India)

Career Objective

To become a significant contributor in an esteemed organization that provides challenging environment and looking for an excellent opportunity in automotive field.

Professional Experience

2017 January – 2017 June working as workshop supervisor in best rent car (ALISSA GROUP)

. 2003 - 2006 working as a workshop administrator & controller in **ABDULLATIF ALISSA GROUP, AUTOSTAR (K.S.A)**

2006 – 2010 workshop controller & warranty administrator (Autostar, ALISSA GROUP)

2010 -2013 working as quick service supervisor (Autostar Alissa group)

2013 – 2015 working as procurement supervisor in spare parts dept. (Autostar express Alissa Group)

2016- Working as quick service supervisor (branch supervisor) at Alissa – Nissan

Job Description & responsibility

- . Customer satisfaction and active customer contact care.
- . All interests of the subordinate employees
- . Quality of the repairs and service
- . Turnover, returns and continuous growth of the workshop business

- . Monitoring the handling of warranties, goodwill transactions and complaints.
- . Safeguarding of human resources, service personnel and skills.
- . Technical representation of the company and brand expertise in both internal and external relation.
- >To manage workflow, following quality & technical parameters
- >To troubleshoot the vehicle, identify the problem & suggest remedial measures.
- >To explain the bulletins & fault to the technician.

ID details

- . Passport Number – K 8454871
- . Place of issue – Jeddah

Educational Profile

- . Intermediate – Cochin collage, Kerala (India) – 1989 -1991
- . Schooling – L.L.C.H.S COCHIN -1988

Technical Expertise

- . Good knowledge of MS-office and internet
- . Familiar in Kerridge system (Automotive)
- . Data entry
- . Experienced in warranty administrative jobs
- . Familiar with Parts Catalog (Nissan Fast program)
- . Familiar with car pro rental system

Personal Information

Father's name : Abdulhameed

Date of birth : 23-12-1972

Nationality : Indian

Marital status : Married

Interests : social work, net surfing, reading auto magazines, listening to music & traveling

Contact persons

Maitham Al Miskeen > +966 502704589 (FCSD Zone manager at ford Middle East & Africa)

Mahmoud Abdulrazak Jabri > +966 502569994 (Service Manager Alissa Automotive Co)

Place: Ccochin

(Salman Abdul Hameed)