# Mohamed Hamed Sobh

Nationality :EgyptianMarital Status:SingleMilitary status:ExemptedVisa statusEmployee visaDriving license:ValidDate of birth:1/8/1990

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Total Experience: 8 years



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# The Objective

Ι seeking for challenge of working multi-national the in am a simply because I believe in the corporation, sustainable development of my personality and skills. And mainly, my aim is to improve my career and find my experience and certificates, that's why i choose appropriate to sales and an marketing as my career because it's always *challenging* 

# **Education & Courses**

✓ Tanta University	2009-2012
✓ Bachelor of English Law	
<ul> <li>Information Technology Center</li> </ul>	2011
✓ Sales and marketing certification	
✓ Egyptian Cultural Council	2012-2013
✓ Sales Management Diploma	
✓ The American University in Cairo	July 2013
✓ Sales and Marketing Diploma	
✓ Synergy University Dubai	
✓ Executive Master of Business Administration (EMBA)	Present

# Work Experience

EXPERIENCE IN UAE

# > Synergy University

## **Student Recruitment Manger**

Responsibilities and Achievement

- Achieving growth and hitting sales targets .
- Designing and implementing *a strategic sales* plan that expands company's customer base and ensure its strong presence
- Managing recruiting, objectives setting, coaching and performance monitoring of sales representatives
- Promotes and represents the university at public relations events, promotional opportunities, *marketing campaigns*, business and committee meetings, and press and publicity functions.
- *Manages* and *coordinates* community workshops, retreats, and recruitment efforts; arranges visits and tours for prospective students and parents.

# > Etisalat

#### **Team leader**

Responsibilities and Achievement

- Responsible for *marketing* and *selling* Etisalat product.
- Offer *inspiration* and *training* of internal sales personnel on how to attain business sales objective.
- Make propositions, give suggestions and designate sales target and job obligations to each sales staff.
- Listen to team members' feedback and resolve any issues or conflicts
- *Discussing* and *resolving*
- problems Reporting to management
- Carrying out performance reviews



1-2018 - present



## > Emirates Development Bank

Customer services and Sales Representative Responsibilities and Achievement

- Managing large amounts of inbound and outbound calls in a timely manner
- Selling loans such as personal top up loans, Ounak and Bussines loans, al Fazaa
- *Promoting* and *selling* loans for zayed housing programme
- Educating customers through product demonstrations
- Keeping in contact with existing customers in person and by telephone
- Identifying customers' needs, clarify information, research every issue and providing solutions

#### EXPERIENCE IN EGYPT

> Vodafone.

Sales Representative Responsibilities and Achievement

- Answering questions about products or the company
- Asking questions to understand customer requirements and close sales
- Enter and update customer information in the database
- Keep records of calls and sales and note useful information
- Promoting for new products in the store and online.
- recording orders and sending details to the sales office
- FAS International

## **Sales Representative**

#### Responsibilities and Achievement

- It's great company and it's added for me a lot of experience for my career
- Provides financial service to foreigner clients.
- The job requires the ability to determine the client's status with our offer whether they are qualified or not for service Call the customer and offer them lower the interest rate on the credit card.
- Monthly target, the first target was 66 close deals and I was achieving 120 close deals
- Generating leads from customer referrals.



2013 –2015



2011 –2013



# Languages

#### Arabic: Native

English: fluent.

# Skills

#### Personal skills

- Smart Organizer.
- Optimism is my life.
- Leader by nature.
- Positive thinking & Strategic Planning.
- Quick Learner.
- Learning from my mistakes.

#### Work skills

- Handling problems with efficiency.
- Flexible team player with ability to work on own initiative
- Consistently meet demanding deadlines.
- Ability to think out of the box.
- Excellent computer skills.
- High Analytical Skills.
- Ability to handle multiple tasks.