

DEEKSHA SIVAKUMAR

ASSOCIATE SOFTWARE ENGINEER

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Experience Summary:

I am an associate software engineer with 1+ years of work experience. My main area of experience has been in **IBM Websphere Transformation Extender** middleware tool and Infrastructure Operations.

- Expertise in managing high-severity incidents to ensure service availability with minimal delay and impact towards ensuring smooth operations of business environment.
- Transformation and validation of data between a range of different formats and standards.
- Proficient experience in WTX Tool & ERP Application such as SQL.
- Execution of WTX maps on different platform such as Windows & Unix operating system.

Career Profile:

Dates	Organization	Designation
May 2018 – May 2019	DHL IT Services	Associate Software Engineering Analyst

Academic Profile:

Degree	Institute	Year of Passing
B.E(Electronics and Communication Engineering)	Anna University	2018

Milestones:

- Won **FIRST PLACE** in final round of “ROBOFEAST- 2017 NATIONAL LEVEL WORKSHOP CUM CHAMPIONSHIP” on “**QUADCOPTER DEVELOPMENT**” held at **INDIAN INSTITUTE OF TECHNOLOGY,ROORKEE**.
- **WORLD RECORD HOLDER** under the theme “**WORLD’S BIGGEST INTERNATIONAL HANDS-ON ETHICAL HACKING WORKSHOP**”. Record ID – HG-WRHCBE 8506.
- **BEST PROJECT AWARD** for the topic A Model to deploy Drone based on Cloud by the Department of ECE, Dr. N. G. P. Institute of Technology, Coimbatore.
- **STUDENT SECRETARY** - Department of Electronic and Communication Engineering while pursuing Degree.
- **ENGLISH LITERARY CLUB PRESIDENT** while pursuing Higher Secondary.

Technology Experience:

Software	Microsoft SQL , MS Office Suit , C & C++
DBMS	SQL , MS Access
Operating System	Microsoft Windows 10 & 7.
Tools	Service Now, IBM Websphere Transformation Extender.

Project Assignments:

Project Name : DHL Supply Chain (DSC)
Role : ASSOCIATE SOFTWARE ENGINEERING ANALYST
Location : Chennai - India

About the Company & Project:

DHL IT Services is one of the largest service lines of the Global Business Services (GBS) division. As a global logistics group, Deutsche Post DHL group increasingly relies on modern IT solutions. IT Services is a single professional Supply Organization that aims at offering Build (development), Run (operation) and Integration IT services to the business units of the Deutsche Post DHL group.

Responsibilities:

- Handling EDI messages. (Electronic Data Interchange (EDI) is the electronic interchange of business information using a standardized format).
- Experience in Developing and mapping components to translate EDI formats as per business requirements.
- Deploying and Testing the EDI formats on hub ware test phase before moving to production phase.
- Playing as team member and sorting out all EDI bugs and errors with level 2 support analyst.
- Experience on new development and finding the root cause for production escalations in old maps.

Personal Details:

Date of Birth	03 - May - 1997
Gender	Female
Nationality	Indian
Marital Status	Married
Known Language	English & Tamil
Current Address	Bur Dubai.

Note: VISA STATUS : VISIT VISA (1st March 2020) (PASSPORT # T3812103)